AAVMC Competency-Based Veterinary Education (CBVE)

SoC Sub-Competencies and Learning Outcomes Addressed in this Open Door Course

(AAVMC, 2025)

SOC Sub-competency 1.3.5 Integrates information about the patient with client circumstances to identify a range of appropriate care options and to adjust the care plan.

- **Knowledge LO 1.** Lists the client-specific factors (e.g., expectations, goals, resources, abilities,beliefs) that may impact the client's ability or desire to pursue care options for their animal.
- **Skill LO 1.** Elicits information from the client about factors that may affect their ability or motivation to pursue care for their animal.
- **Attribute / Behavior LO 1.** Demonstrates empathy and respect during discussions relating to client circumstances.
- **Attribute / Behavior LO 2.** Demonstrates active listening to identify and clarify factors that may affect the client's ability or motivation to pursue care for their animal.

SOC Sub-competency 1.4.4 Offers a range of care options that are tailored to the unique circumstances of each patient and client.

- **Attribute / Behavior LO 1**. Demonstrates patience and flexibility to identify multiple care options that align with patient needs and client factors, despite uncertainty.

SOC Sub-competency 1.4.5 Facilitates client decision-making regarding care by presenting the costs, risks, benefits, and evidence-base of care options.

- **Knowledge LO 1.** Defines the characteristics of "shared decision-making".
- **Knowledge LO 2**. Explains the costs, benefits, limitations, uncertainties, and care-giving responsibilities associated with a range of care options, including not proceeding with further veterinary care.
- **Skill LO 1.** Invites a discussion of which care options may best align with a client's expectations and capabilities.

SOC Sub-competency 8.1.4 Provides a range of care options to a diverse clientele in a manner that fosters financial viability of the practice.

- **Knowledge LO 1.** Identifies components of the practice's profits and losses as they relate to providing care options.
- **Knowledge LO 2.** Explains how providing a range of care options can have a positive financial impact on the practice.